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Bib Data Sheet

CONFIRMATION NO. 6366

|                             |                                       |              |                        |  |
|-----------------------------|---------------------------------------|--------------|------------------------|--|
| SERIAL NUMBER<br>10/650,227 | FILING DATE<br>08/28/2003<br><br>RULE | CLASS<br>379 | GROUP ART UNIT<br>2642 | ATTORNEY<br>DOCKET NO.<br>920476-94734 |
|-----------------------------|---------------------------------------|--------------|------------------------|--|

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\*\* CONTINUING DATA \*\*\*\*\* NONE mxn

\*\* FOREIGN APPLICATIONS \*\*\*\*\* NONE mxn

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 01/06/2004

|   |                                |                        |                       |                            |
|---|--------------------------------|------------------------|-----------------------|----------------------------|
| Foreign Priority claimed<br><input type="checkbox"/> yes <input checked="" type="checkbox"/> no   | STATE OR<br>COUNTRY<br>IRELAND | SHEETS<br>DRAWING<br>3 | TOTAL<br>CLAIMS<br>15 | INDEPENDENT<br>CLAIMS<br>4 |
| 35 USC 119 (a-d) conditions met<br><input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance |                                |                        |                       |                            |
| Verified and Acknowledged<br>Examiner's Signature <i>[Signature]</i> Initials <i>mxn</i>  |                                |                        |                       |                            |

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## TITLE

Load balancing in a network of contact centres

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|-----------------|---|--|
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